

## Is Further Evaluation Needed?

Once you have obtained your Medical Canvass results, you may need to continue to evaluate the claim by conducting surveillance or obtaining the records regarding the treatment identified by your Medical Canvass.

### **LSI Services:**

- Record Procurement
- Comprehensive Record Review
- Background Searches
- Surveillance Services
- DMV Searches
- Asset Searches
- Written & Recorded Statements
- Scene Investigations
- Basic Claims Investigations

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For more information on Medical Canvasses or any of the above listed services, please contact LSI at 866-LSI-SERV.

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## *Medical Canvasses*

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*Real Answers*

*Proper Claim Evaluation*

*Helping You Fight*

*Insurance Fraud*

## Medical Canvasses

**Medical Canvasses can assist you in identifying potentially fraudulent claims.**

The following is a list of the benefits that you can expect from conducting Medical Canvasses:

- ◇ Whether or not your claimant is concealing the truth about the cause of their injury.
- ◇ Your claimants medical history and pre-existing/active injuries.
- ◇ Any hospitals, clinics, physicians, and/or chiropractors they may have treated with prior to or following the date of loss.
- ◇ The date and type of treatment provided.
- ◇ The location and name of the pharmacy that filled their prescriptions.

### Why conduct Medical Canvasses?

*Because an estimated 10% of all claims filed contain some element of fraud.*

### Insurance Fraud...

There are a number of different ways that individuals commit insurance fraud; whether it be from concealing their previous medical history and pre-existing injuries to falsifying the true cause of the injury and the date it actually occurred.

### Solution...

LSI is here to help you fight the increasing number of fraudulent claims, by offering you a fast, accurate and cost-effective way to help ensure your claim is evaluated properly.

The pricing we offer is competitive and the average turn-around time for a canvass is approximately 48 hours from the time you submit your request.

So, what is stopping you from gaining the answers you need to determine the validity of the claims you are managing?

LSI

## Medical Canvasses

Type of Canvasses to Request From:

- Hospital Canvass
- Pharmacy Canvass
- Clinic Canvass
- MRI Canvass
- Chiropractor Canvass
- Doctor Canvass

## Case Study

**INJURY CLAIMED:** Back Injury.

**DETAILS:** Following four months of no contact, after the initial claim had been made, the claimant contacted the insurance company to indicate that he needed back surgery.

**REQUEST:** The suspicious claim adjuster contacted LSI to conduct a hospital canvass to rule out any pre-existing injuries or undisclosed treatment occurring prior to the claimed date of injury.

**RESULTS:** The hospital canvass revealed several intervening accidents. After conducting further evaluation of the claim, the claim adjuster discovered that the claimant had been working during the four-month period following the date the claim was made. The claim was ultimately denied.

**LSP'S CANVASS CHARGES:** \$195.00

**PROJECTED SAVINGS:** \$150,000.00